



Cypress Cove Water Supply Corporation

180 Tanglewood Trail Ct., Spring Branch, TX 78070

Email – ccwsc@gvwc.com

Office – 830-885-2440/ Website: www.cypresscovewsc.com

**CYPRESS COVE WSC
CONFIDENTIALITY OF PERSONAL INFORMATION CONTAINED
IN UTILITY RECORDS**

Chapter 182, Subchapter B of the Texas Utilities Code allows water utilities to give their customers the option of making the customer’s address, telephone number, account records, and social security number confidential. A customer also may make confidential information relating to the volume or units of utility usage or the amounts billed to or collected from the individual for utility usage, unless the primary source of water for the utility is a sole-source designated aquifer.

(your account with CCWSC does not contain your Social Security number, but does contain your DL number, however the Public Information Act (Sec. 552.147 & 552.130 Gov. Code) states that SSN's are excepted from disclosure as well as DL numbers. It also allows governmental bodies (WSC's) to redact those numbers from disclosure without having to first request a decision from the Attorney General, so if you choose to submit the form, all other information would be applicable and kept confidential to anyone who asks)

IS THERE A CHARGE FOR THIS SERVICE?

Yes. There is a one-time charge of \$10.00 to cover the cost of postage and implementation which must be paid at the time of request.

HOW CAN YOU REQUEST THIS?

Simply complete the form at the bottom of this page and return it with your check or money order for \$10.00 to: **Cypress Cove Water Supply Corporation**

180 Tanglewood Trail Ct., Spring Branch, TX 78070

Your response is not necessary if you do not want this service.

WE MUST STILL PROVIDE THIS INFORMATION UNDER LAW TO CERTAIN PERSONS.

We must still provide this information to (1) an official or employee of the state or a political subdivision of the state, or the federal government acting in an official capacity; (2) an employee of a utility acting in connection with the employee’s duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility or to the state, a political subdivision of the state, the federal government, or an agency of the state or federal government; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation.

Detach and Return This Section

I want you to make my personal information, including my address, telephone number, usage and billing records confidential. I have enclosed my payment of \$10.00 for this service.

Name of Account Holder

Account Number

Address

Area Code/Telephone Number

City, State, Zip Code

Signature